



ACCESSIBILITY GUIDE

SIMON MARTIN WHIPS & LEATHERCRAFT IS COMMITTED TO PROVIDING A WELCOMING, INCLUSIVE, AND ENJOYABLE EXPERIENCE FOR ALL VISITORS. WE RECOGNISE THAT EVERY VISITOR HAS DIFFERENT NEEDS AND STRIVE TO PROVIDE PERSONALISED ASSISTANCE WHEREVER POSSIBLE.

PLANNING YOUR VISIT

VISITORS WITH SPECIFIC ACCESSIBILITY REQUIREMENTS ARE ENCOURAGED TO CONTACT US PRIOR TO THEIR VISIT. WE ARE HAPPY TO DISCUSS INDIVIDUAL NEEDS AND MAKE REASONABLE ARRANGEMENTS TO ENSURE A COMFORTABLE AND ENJOYABLE EXPERIENCE.

VISITOR ASSISTANCE

PERSONAL ASSISTANCE IS AVAILABLE UPON REQUEST. DEMONSTRATIONS AND PRESENTATIONS CAN BE ADAPTED WHERE POSSIBLE TO MEET VISITOR NEEDS. SEATING CAN BE PROVIDED DURING TOURS

WE AIM TO ACCOMMODATE VISITORS WITH MOBILITY REQUIREMENTS WHEREVER POSSIBLE. BUT WE ENCOURAGE VISITORS TO CONTACT US IN ADVANCE TO DISCUSS ACCESS REQUIREMENTS AND AVAILABLE FACILITIES.

COMMUNICATION AND INFORMATION

WE ARE COMMITTED TO CLEAR AND RESPECTFUL COMMUNICATION WITH ALL VISITORS.

COMPANION AND ASSISTANCE ANIMALS

ACCREDITED ASSISTANCE ANIMALS ARE WELCOME IN ACCORDANCE WITH AUSTRALIAN LEGISLATION BUT PRIOR NOTIFICATION WOULD BE APPRECIATED SO THAT WE CAN BE PREPARED.

INCLUSIVE VISITOR EXPERIENCE

OUR GOAL IS TO ENSURE EVERY VISITOR ON OUR TOURS CAN ENJOY THE OPPORTUNITY TO LEARN ABOUT TRADITIONAL AUSTRALIAN WHIPMAKING, EXPERIENCE AUTHENTIC TASMANIAN CRAFTSMANSHIP, AND ENGAGE WITH US IN A WAY THAT MEETS THEIR INDIVIDUAL NEEDS.

CONTACT US

IF YOU HAVE ANY QUESTIONS OR CONCERNS REGARDING ACCESSIBILITY OR WOULD LIKE TO DISCUSS SPECIFIC REQUIREMENTS BEFORE YOUR VISIT, PLEASE CONTACT SIMON MARTIN WHIPS & LEATHERCRAFT DIRECTLY. WE ARE COMMITTED TO WORKING WITH VISITORS TO PROVIDE THE BEST POSSIBLE EXPERIENCE FOR EVERYONE.